

universal ComOne

Your Universal Solution for Business Technology



On-Premise PBX



Hosted PBX



Internet Access



Managed IT Support



SIP Trunks



Video Surveillance



Door Access Control



Audio & Video

Voting Poll Phone

Quote # CR003603
Version 1

Prepared for:

Panola County

Steven Carroll
stevec@viptechnologies.net

Universal ComOne
36 Commerce Ct.
Elmwood, La 70123
504-962-3500

universal
ComOne

Tuesday, September 23, 2025

Panola County
Steven Carroll
110 S. Sycamore Street
Carthage, TX 75633
stevec@viptechnologies.net

Dear Steven,

We are pleased to present you with a quote for the products and services requested. Universal ComOne is your one-stop choice for your business technology solutions which are listed below.



HOSTED VOIP PHONE

Replace existing Telephone System and Telephone Bill for one flat fee.



IP SURVEILLANCE

Cover critical areas and serve as a deterrent to lawsuits, theft, and more.



INTERNET SERVICE PROVIDER

Provide the correct internet type and bandwidth to meet your needs.



CABLING INFRASTRUCTURE

Install a single Data Drop to a full-scale design/install of copper and fiber.



MANAGED IT

Augment your internal staff or fully manage your IT network.



AUDIO / VIDEO

From providing background music to complete audio and video distribution over multiple areas.



DOOR ACCESS CONTROL

Secure critical areas and eliminate keys.

Please do not hesitate to contact us with questions about your Quote or any of our Other Solutions.

Regards,

Charles
Account Manager
Universal ComOne

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Hosted PBX

Product Description	Quantity	Monthly Price	Ext. Monthly
6920	1	\$4.25	\$4.25
Main Number - DL, CLID, Number, Gen Delivery Mailbox	1	\$10.00	\$10.00
SMS Text with Clerk Chat	1	\$20.00	\$20.00
IP EXT - VM Only, No Phone	1	\$30.00	\$30.00

Monthly Subtotal: **\$64.25**

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Voting Poll Phone

Prepared by:

Universal ComOne

Charles
(504) 962-3538
crichard@universalcomone.com

Prepared for:

Panola County

110 S.Sycamore Street
Carthage, TX 75633
Steven Carroll
(903) 297-5583
stevec@viptechnologies.net

Quote Information:

Quote #: CR003603

Version: 1
Delivery Date: 09/23/2025
Expiration Date: 10/23/2025

Monthly Expenses Summary

Description	Amount
Hosted PBX	\$64.25
Monthly Total:	\$64.25

Terms for Monthly Recurring Services:

Taxes for monthly recurring services such as Hosted PBX, Internet Access, SIP Trunks, Hosted Camera NOT Included in quote: **1) USF (Universal Service Fund)** This is a federal tax designed to ensure affordable telecommunication services. **2) A Regulatory Recovery Fee of \$1.50** will be charged monthly for each IP Extension to offset costs incurred by Universal TelCom in complying with inquiries and obligations imposed by federal, state and municipal regulatory bodies/governments and the compliance and expenses associated therewith. The regulatory fee will apply to every line assigned. **3) Prices for the monthly services and one-time fees do not include any customs duties, sales, use, excise, federal, state, local, or other similar taxes.** All such taxes will be added to any amounts otherwise charged to you unless you provide us with an appropriate exemption certificate.

UTC Letter of Authorization (LOA) for Hosted PBX Service:

By signing below, I designate Universal TelCom (UTC) or its designated agent to transfer my service from my current provider to UTC. I also authorize UTC or its agent to transfer my current telephone number used to provide service so that UTC may provide its service to me. In addition, I authorize UTC or its designated agent to obtain billing information, customer service records and other network information required to provide me with UTC service. I understand that I may consult with UTC as to whether a fee will apply to the change.

UTC Responsible Organization Letter of Authorization (Toll Free or 800#):

I attest under penalty of law and as an authorized employee, or an authorized representative, of the Customer that the Customer is the exclusive end-user subscriber of the Toll Free service numbers listed above. The Customer assumes all liability for the use (including without limitation, authorized, fraudulent or misappropriated) of traffic of any other end-user subscriber with regards to the Toll Free service numbers listed. In addition, I understand that this request for a Resp Org change does not constitute an order for disconnect of service with my existing carrier(s). I, on behalf of the Customer, continue to accept responsibility for notifying my existing carrier(s) of any intention to disconnect and/or change my Toll Free service after designating the above as my Resp Org for the Toll Free numbers listed above.

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By signing this Agreement, you agree all Monthly recurring services (Hosted PBX, OneDesk – Managed IT, Network Services – Internet Access & SIP Trunks, Hosted Camera, Service Plans):

1) are for a term of 36 months unless stated otherwise within the proposal and will auto renew for a subsequent term at contracted rate, 2) to timely pay the amounts set forth herein and 3) you agree to allow Universal to act on your behalf with 3rd party service providers as needed for services within this contract, 4) you have read and understand and agree to be bound by the general terms and conditions listed above, and agree that the specific terms and conditions are part of this agreement and apply to your use of Universal TelCom(UTC) Services provided pursuant to this agreement; and 5) you have read and understand the differences in how UTC's 911 Service differs from traditional 911, and agree to inform your employees of the differences and how to properly use the Service; and 6) you agree to be bound by the terms of UTC's Acceptable Use Policy(AUP). Copies of Specific Terms & Conditions, 911, and AUP documents can be found at www.universaltelcom.com or calling (504) 962-3500.

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Panola County

Signature:

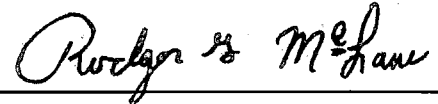


Name: Charles Richard

Title: Account Manager

Date: 09/23/2025

Signature:



Name:

Rodger McLane

Date:

October 7, 2025